

Creek Road, Cannon Hill QLD 4170 info@minnippipublicgolfcourse.com.au

Booking & Playing Terms & Conditions

Confirmation & Bookings

Successful online bookings will receive an automatic confirmation via email.

Bookings can be made online <u>https://minnippi.miclub.com.au/cms/public-bookings/</u> and carts can be hired online as well. (Please note no privately owned carts or vehicles are permitted).

The internet booking system is directly linked to the reservation software, and you will only be contacted if a Minnippi Golf & Range staff member has a query regarding your booking. If a confirmation email is not received, you must check that the email address entered by you is correct.

If you have any queries, questions or problems with the Minnippi Golf & Range Booking System please contact us via telephone on (07) 3180 5777.

As proof of booking, you will be required to provide to the Pro Shop staff the reference number sent to you, or the credit card used to secure the booking at the time of registration.

Minnippi Golf & Range reserves the right to alter tee times without notice due to circumstances outside Minnippi Golf & Range's control. (e.g. weather conditions such as lightening, slow play, course renovations). Credit Note's will be provided in such circumstances where patrons are unable to play.

Tee time modifications

Should you wish to modify or change your booking to an alternative time or date, contact must be made with Minnippi Golf & Range at least 24hrs before the reserved tee time; you must speak to the Golf Shop on (07) 3180 5777 or email <u>info@minnippipublicgolfcourse.com.au</u>.

In the event that you are not able to confirm a re-scheduled tee time, and provided that you contacted Minnippi Golf & Range at least 24 hours prior to your original booking, a 'credit note' will be provided Minnippi Golf & Range reserves the right to refuse a 'credit note' if you do not provide 24 hours notice to a staff member of Minnippi Golf & Range as set out above.

Should a player of a prepaid group tee time become unable to play, the pro shop must be advised no later than 24 hours of the booked time. If at least 24 hours notice is not provided, Minnippi Golf & Range reserves the right to refuse to provide a credit note for this non played tee time.

In the event that bookings are made in multiples and a player does not show, no refund will be given for the "no show" booking.

All credit notes must be used in full before the credit note expiry date, and partial credits will not be reissued.

Refunds will be at the complete discretion of Minnippi Golf & Range and will only be made on the credit card



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used to secure the booking or a replacement voucher.

After the confirmation of credit card details, Minnippi Golf & Range will use its reasonable endeavours to issue a refund within 7 working days.

Courtesy and Respect

Players playing the course are required to show respect and courtesy to all other visitors and staff and management reserve the right to intervene should these courtesies not be upheld.

You must check in at The Pro Shop a minimum of 10 minutes before your tee time is due to start and if you do not do so you may risk the cancellation of your tee time. In this event a credit note will not be given.

Minnippi Golf & Range reserves the right to remove customers from the course if any policies or rules of Minnippi Golf & Range have not been adhered to. Please refer to the course rules located in the Pro Shop upon arrival and Terms and Conditions.

No refunds will be given in the event that the customer is removed from the course. It is acknowledged that if patrons are asked to leave by staff, that this is adhered to.

Risk warning

Playing golf and accessing our driving range is subject to risks, including:

- errant golf balls
- rough terrain and obstacles
- heat, cold or other adverse weather conditions
- plant and animal life including snakes
- accidents with or in vehicles, other competitors or pedestrians

There are also risks that access to medical, evacuation or search services might be slow; and of damage to, or loss of, your personal property.

Release and waiver

If you suffer injury, loss, claims, liability or damage (Loss) while at Minnippi Golf & Range, to the fullest extent permitted by law, you release Clublinks Management Pty Ltd (Clublinks), their employees, officers and contractors from any liability for any Loss suffered by you and you release, Clublinks and their employees, officers and contractors



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from any responsibility or legal liability for death or personal injury associated with your presence at Minnippi Golf & Range and any activities you undertake at Minnippi Golf & Range.

To the extent that the Competition and Consumer Act 2010 (Cth) applies this release is limited to responsibility and legal liability for death or personal injury and does not apply to any person if significant personal injury was caused by the reckless conduct of that person, as defined under the Competition and Consumer Act 2010 (Cth).